



Student Satisfaction and Engagement Survey 2021-22 Executive Summary

STUDENT SATISFACTION AND ENGAGEMENT SURVEY 2021-22 EXECUTIVE SUMMARY

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SUMMARY:	To inform stakeholders of the publication of the college 2021-22 Student Satisfaction and Engagement Survey (SSES) outcomes.
FAO:	Principals and Chairs of Scotland's colleges, students, parents, guardians and the general public.
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EXECUTIVE SUMMARY 2021-2022 FIGURES

1. The student satisfaction survey for 2021-22 was carried out over an eight-week period between 7 March and 29 April 2022. The academic year was again non-typical as COVID impacted learning and teaching particularly at the start of the academic year with more online learning than face to face, however teaching was not as severely disrupted as it was during 2020-21. SFC continued to work with colleges to support students to complete successfully and to ensure students did not lose out because of the difficult circumstances surrounding their studies.
2. In total nine out of 10 full-time students were satisfied with their college experience (90.2% - 92.7% and 85.7% of full-time FE and HE students respectively).
3. Satisfaction rates were higher for part-time students at 93.9% for FE and 89.4% for HE.
4. Overall satisfaction levels have increased in 2021-22 (FEFT +4.1%, FTHE +5.4%, PTFE +1.7%, PTHE +5.0%) compared with 2020-21 and are back to near pre-pandemic levels.
5. 98,650 full-time and part-time college students were surveyed, with the following response rates:
 - 58,393 full-time students of which 42.8% responded.
 - 40,257 part-time students of which 17.3% responded.

Student Satisfaction and Engagement Survey 2021-22



31,970
students took part

RESPONSE RATE BY STUDENT TYPE



COLLEGE HE STUDENTS

Full-time **36.6%**
Part-time **18.9%**



COLLEGE FE STUDENTS

Full-time **47.2%**
Part-time **17.1%**

NINE OUT OF TEN

full-time students were satisfied with their college experience (90.2%)



HIGHER EDUCATION
COLLEGE STUDENTS

'OVERALL, I AM SATISFIED WITH MY COLLEGE EXPERIENCE'

FULL-TIME

Strongly Agree **33.1%**
Agree **52.6%**
Disagree **10.9%**
Strongly Disagree **3.4%**

Overall
85.7%



PART-TIME

Strongly Agree **37.6%**
Agree **51.9%**
Disagree **7.7%**
Strongly Disagree **3.0%**

Overall
89.4%



'OVERALL, I AM SATISFIED WITH MY COLLEGE EXPERIENCE'

FULL-TIME

Strongly Agree **41.8%**
Agree **51.0%**
Disagree **5.7%**
Strongly Disagree **1.5%**

Overall
92.7%



PART-TIME

Strongly Agree **47.0%**
Agree **46.9%**
Disagree **4.6%**
Strongly Disagree **1.6%**

Overall
93.9%



FURTHER EDUCATION
COLLEGE STUDENTS